

Access Statement for Bosinver Farm Cottages

Introduction

Bosinver Farm cottages is a village style collection of individual, detached self catering properties set in 30 acres of meadows and woods. It is easy to find, close to Polgooth village with an excellent shop and pub, 3 miles from the sea and 2 miles from the centre of St Austell.

Three of the properties (Buddleia, Hydrangea and Lowen) are designed for people with limited mobility, using wheelchairs, accompanied by others. Other properties are suitable for ambulant people with limited mobility as they are one storey and have parking alongside

Pre-Arrival

- We can be contacted by text, telephone and email. There is free wifi internet access available on site. Website is compliant with bobby test and the font can be enlarged. Access statement is available on website and can be downloaded or a copy can be sent in the post.
- Public transport timetables are available in the office and pick ups can be arranged by local taxi from bus or train station in St Austell. There is a bus stop in Polgooth village, 1 mile away and the train station is in St Austell 2 miles away.
- Groceries from the village shop and frozen meals cooked by a local lady can be preordered from the website. Asda and Tesco also deliver groceries here.
- Nearest equipment hire is J&P Supplies, 0172674156, who will deliver

Arrival & Car Parking Facilities

- There is car parking without charge alongside every cottage on level tarmac or concrete. Buddleia and Olearia have ramped access into the cottage, all the others have thresholds. There is room to allow access to all parts of a parked car and parking areas are lit by lamps.
- Contact numbers are shown at the office and in every property folder.

- Access to each individual cottage is detailed on the website.

Main Entrance & Office

- Reception has one door with level access onto a tiled floor. Office staff will provide assistance where needed. On arrival there is a familiarisation tour, on level tarmac. A pad and paper is available at the office desk and the lighting is by fluorescent light. Additional keys are available on request. Office is manned from 9am to dusk.
- Dog water bowls are provided and a kennel for leaving them if required. Guide dogs are allowed in cottages showing the paw symbol.

Public Areas - Hall, Stairs, Landing, Corridors etc

- We have no public areas except games room, soft play barn and outdoor pool. All are accessible by wheelchair and all have seating provided with no steps.

Public Areas - Sitting room, lounges, lobbies etc

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Public WCs

- We have no public WCs

Laundry

- Central laundry room has 3 washing machines and 2 driers. The access is via a tarmac path onto a level concrete floor. Assistance and a service wash is available. Instructions are in large type. Lighting is fluorescent.

Leisure Facilities

- Leisure facilities comprise of outdoor pool. Access via a grass path onto concrete and then down steps into pool.
- The games room has pool table, table tennis and table football. It had ramp and double door access and seating provided.
- Soft play barn has level access through double doors and seating provided.

Bedrooms & Sleeping Areas

- Bedroom in Olearia on ground floor suitable for wheelchair user has a double divan bed with access from both sides. 33inch door with unobstructed access. Carpet on floor with individual bedside lights. Non allergenic duvets and pillows and dogs are allowed, except in 6 weeks summer school holidays. Staff assistance if required.
- Bedroom in Buddleia for wheelchair users on ground floor with 33inch door. Double bed with non allergenic duvets and pillows. Carpet on floor. No dogs. Staff assistance if required.
- Bedroom in Lowen on the ground floor suitable for wheelchair user has a king size divan bed with access from both sides and Antico flooring. All rooms have 33" doorways and there is a ramped entrance into the property. No dogs except guide dogs.

Bathroom, Shower-room & WC [Ensuite or Shared]

- Olearia has an ensuite bathroom with space to turn wheelchair around. Low bath with fitted seat and grab rails. Tiled floor and wooden door for access. Toilet has support rails. Shower cubicle 900mm tray with step and glass doors. Shower is thermostatic and a shower seat is provided.
- Buddleia has non slip lino type flooring in en suite wet room. Corner wc with grab rails. Shower curtain around thermostatic shower with seat fitted to wall and easy wheelchair access and turning space. Wooden door to enter on the level.
- Lowen has a wet room with non-slip flooring, grab rails, wheelchair access and use of shower wheelchair.

Self-Catering Kitchen

- Olearia. Level access from entrance porch on slate tiled floor. Kitchen on left with free standing electric oven. All units are normal worktop height. Lighting is fluorescent tube. There is a free standing fridge freezer and microwave, dishwasher. Plenty of space for wheelchair access.
- Buddleia has level access via ramp through conservatory. Kitchen on right with ceramic tiled floor. All units are normal worktop height. Lighting is fluorescent tube. There is an integrated electric oven with gas hob. There is a freestanding fridge freezer, dishwasher and microwave.
- Lowen has level access via ramp through conservatory and slate floor to kitchen with induction hob. All units are normal worktop height with mid-level built-in oven. There is a large American-style freestanding fridge freezer, dishwasher and microwave. Lighting is LED.

Grounds and Gardens

- All cottages at Bosinver have access to the grounds, there are 5 meadows and gardens around each cottage. The site is well served with concrete and tarmac roadways, level or gently sloping. There are benches scattered around the site and each cottage has outdoor patio furniture.
- Toddlers outside play area is accessible on grass for wheelchair users and there are seats provided.

Additional Information

- Bosinver has clear fire emergency procedures on the wall in each cottage. Location of equipment is clearly marked and all properties have electric smoke alarms.
- Staff have attended Welcome All course
- Equipment is available to hire from J&P supplies 01726 74156
- Dog bowls are provided
- Space in Olearia, Buddleia and Lowen for carers
- Staff assistance is available

Contact Information

Address: Bosinver Farm Cottages, Trelowth, St Austell, Cornwall
PL26 7DT

Telephone: 01726 72128 or mobile 07971298913

Fax: 01726 72128

Email: reception@bosinver.co.uk

Website: www.bosinver.co.uk

Grid reference: SW 994511

Hours of operation: 9am-9pm

Emergency number: 07971298913

Local equipment hire companies: J&P supplies 01726 74156

Local accessible taxi numbers: Star Cars 01726 66636, R&L taxis
01726 66600 or 01726 68666

Contact Telephone and Email Address

We welcome your feedback to help us continuously improve if you have any comments please phone 0172672128 or email reception@bosinver.co.uk